



ordered by :

order # :

shipped to :

order date :

Phone number (for exchanges):

RETURN FORM

style #	color	size	description	qty	price each	total price

Masks and Antibacterial Protection Mist:

Due to the nature of these products, returns and exchanges will not be accepted, unless the product, when received, is defective or damaged. Warranty claims on Masks or Antibacterial Protection Mist must be made within 48 hours of receipt.

REASON FOR RETURN - CIRCLE ONE

Quality : 01 quality unsatisfactory
02 defective construction

Sizing/Presentation: 31 too small
32 too large
33 not as described

Satisfaction : 21 did not like styling
22 did not like fabric
23 did not like color

Performance/Service : 11 did not perform as expected
12 shipping damage
13 wrong item shipped
14 ordered wrong item/size

EXCHANGE FOR

style #	color	size	description	qty	price each	total price

Please provide phone number should we need to contact you for credit card information on the exchange.

Return shipping is covered by the purchaser. To exchange your item for something else, please fill out this form and complete the bottom section detailing the new item desired, so we can properly process the exchange. If the new item is at a higher price, we will contact you for your credit card information to pay for the difference.

Exchanges will be accepted on purchases in the United States only.

As always, feel free to contact us with questions – customerservice@arctica.com or 800-397-7528.

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